



# ZeroDuo.AI – Terms of Service & Privacy Policy

**Effective Date:** [16<sup>th</sup> July 2025]

Welcome to ZeroDuo! This document explains our **Terms of Service**, **Privacy Policy**, **Cookie Policy**, and compliance with **GDPR** and **CCPA**. By using our website **zeroduo.ai**, you agree to these terms.

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## 1. Terms of Service

### 1.1 Acceptance of Terms

By accessing or using ZeroDuo's website or services, you agree to these Terms. If you do not agree, please discontinue use.

### 1.2 Use of Our Services

- You may only use our services for lawful purposes.
- Do not attempt to hack, disrupt, or misuse our systems.

### 1.3 Intellectual Property

- All content (text, graphics, software, etc.) is owned by ZeroDuo and protected by copyright.
- You cannot reproduce or redistribute without our permission.



#### 1.4 AI/ML Disclaimer

Our services may include **Artificial Intelligence (AI) and Machine Learning (ML) technologies**.

- AI-generated outputs may contain inaccuracies and should **not** be considered legal, medical, or financial advice.
- You are responsible for verifying critical information before use.
- ZeroDuo disclaims liability for decisions made solely based on AI outputs.

#### 1.5 Disclaimer & Limitation of Liability

Our services are provided “as is” without warranties. ZeroDuo shall not be liable for any damages from use or inability to use our services.

#### 1.6 Termination

We may suspend or terminate accounts that violate these terms.

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## 2. Privacy Policy

### 2.1 Information We Collect

- **Direct:** Name, email, and data you submit via forms or registration.
- **Automatic:** IP address, browser details, usage analytics.
- **Cookies:** See Cookie Policy below.

### 2.2 How We Use Your Data



- To deliver and improve our services.
- To communicate updates and offers (with your consent).
- For analytics and security.

### **2.3 Sharing of Data**

We do **not sell** personal data. We share only with:

- Service providers (under confidentiality).
- Legal authorities when required.

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## **3. GDPR & CCPA Compliance**

### **3.1 Your Rights Under GDPR**

If you are in the EU, you have the right to:

- Access and request a copy of your data.
- Request correction or deletion.
- Restrict or object to processing.
- Data portability (receive your data in a portable format).
- Withdraw consent at any time.



Contact us through the “Contact Us” Form to exercise these rights.

### 3.2 Your Rights Under CCPA (California)

If you are a California resident, you have the right to:

- Know what personal information we collect and how we use it.
- Request deletion of your data.
- Opt-out of the “sale” of personal data (we do **not** sell your data).
- Non-discrimination for exercising your rights.

Submit a request via the “Contact Us” Form with subject line: “CCPA Request.”

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## 4. Cookie Policy

### 4.1 What Are Cookies?

Cookies are small text files that store user preferences.

### 4.2 Types of Cookies We Use

- **Essential Cookies:** Core site functionality.
- **Analytics Cookies:** Performance and traffic insights.
- **Marketing Cookies:** Personalized ads (if applicable).



### 4.3 Manage Cookies

Disable cookies via browser settings, but some features may not work properly.

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### 5. AI-Specific Disclaimers

- AI features may produce unexpected or incomplete results.
  - Users should not rely solely on AI for decisions involving health, finance, or law.
  - By using AI tools on ZeroDuo, you acknowledge these limitations.
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### 6. Changes to This Document

We may update this document. Updates will be posted with a revised **Effective Date**.